

LEWKS Rental Library Membership

FREE MEMBERSHIP

Subject to TWO satisfactory forms of identification. Both with your current address on such as a driving licence and utility bill (dated within the last 3 months). Plus a current valid credit or debit card. Electron cards not accepted.

RENTING A MOVIE

When renting a movie you will be asked for your membership number, but do not panic if you have forgotten it, we can look you up under your name and address.

When a DVD or Bluray is first released it is £3 per night. After 8 weeks these are reduced to £2 for 3 nights hire. After a year they are reduced to £1 for 7 nights hire.

Sundays are not charged for, so a 1 day rental taken Saturday is due back by 5pm Monday. All titles are marked individually with their price.

Visit **www.lewks.co.uk** for all of the latest releases and all other titles stocked.

If you give us your e-mail address we can add you to our rental mailout – you will receive a free email twice a month with the details of our latest rentals.

RETURNING A MOVIE

All movies are due back no later than 5pm Monday - Thursday and 4pm on Friday & Saturday.

If a film has been reserved then this film will be due back by 4pm on the day they are due back. If they are late back, we do have to charge another nights hire.

Sundays are not charged for, so a 1 day rental taken Saturday is due back by 5pm Monday.

You do not need your membership number when returning a movie.

We do have a letterbox on the back door - (in the Iceland car park) if you wish to return a movie whilst we are closed before their due date & time.

RESERVING A MOVIE

Any title can be reserved at no extra charge. Reserved items must be collected by 5pm or the hire rate will be charged to you, as it prevents other customers from hiring that movie.

Any problems or queries please see any member of staff, who will be more than happy to assist you.

TERMS & CONDITIONS

1. You agree to abide by LEWKS Terms & Conditions as set out below.
2. You must notify LEWKS if you change your address or phone number. All correspondence will be deemed to be served if posted to the address last notified to LEWKS.
3. To rent any rental item you and/or the authorised renter(s) must present a membership card. LEWKS reserve the right to refuse to rent any rental item to you and/or any authorised renter(s) without a valid LEWKS membership card.
4. Should membership cards issued under this application become lost or stolen at any time, it will be your responsibility to notify LEWKS. If you fail to notify LEWKS within a reasonable period (which will generally be 24 hours) of the loss or theft you will become liable for any and all charges and amounts due on the account.
5. You will accept full liability for any and all charges and amounts due to LEWKS which are attributable to the use by you and/or any authorised renter(s) of any membership card issued under this application whether such use occurred with or without your knowledge of approval.
6. You authorise LEWKS to debit your current credit/debit card account in order to recover all charges and amounts due and owing to LEWKS including but not limited to extra night rental fees, rental item replacement costs, malicious damage and reasonable legal costs incurred in connection with the recovery of all outstanding charges and amounts owing by you and/or any authorised renter(s).
7. If you and/or the authorised renter(s) fail to return the rental item(s) by the specified time and day, you will be charged for every day the rental(s) are overdue.
8. If you and/or the authorised renters, having returned the rental item(s) after the due time/day fails to pay any incurred charges LEWKS will contact you to remind you to pay the extra fees as soon as possible and to inform you that your current credit/debit card account will be debited with the amount required to cover the incurred fees, unless you and/or the authorised renter(s) pay the extra fees by the date specified by LEWKS. We may not contact you if the balance is less than £10, however we will still charge your current credit/debit card.
9. If you and/or the authorised renter(s) fail to return any rental item(s) after the due day despite having been notified of outstanding extra night fees being more than £6, LEWKS will attempt to contact you to remind you to return the rental item(s) as soon as possible. If you still fail to return the rental item(s) LEWKS will attempt to contact you again to inform you that your current credit/debit card account will be debited an amount equal to:
 - 9.1** the Recommended Retail Price (RRP) of the rental item; and
 - 9.2** all overdue charges
 - 9.3** unless you and/or the authorised renter(s) return the rental item(s) by the date specified by LEWKS.

10. You agree to return any rental item(s) in the same condition as when hired out. If malicious or accidental damage is caused to any rental item whilst rented to you and/or any authorised renter(s), LEWKS will debit your credit/debit card account an amount equal to the RRP and extra night fees incurred as a result of late return.
11. If you do not have a credit/debit card or your credit/debit card has expired or you have exceeded your limit, LEWKS will instruct a credit agency in order to recover all charges and amounts due and owing to LEWKS, including but not limited to the charges and amounts set in Clause 5. You will not be able to rent further items until the account has been cleared.
12. For the purposes of these Terms & Conditions the RRP shall mean the retail price recommended for the sale of the rental item(s) as specified by the manufacturer and/or distributor, or in the absence of such recommendation the LEWKS normal retail price of the rental item(s) applicable as the date the charge is debited.
13. In the event that any item(s) rented are lost or stolen while in your possession, you will also be liable for the replacement cost which will be charged using the current RRP for the item(s). You will also be liable for all extra night fees until the point at which the item(s) are reported lost/stolen to LEWKS.
14. LEWKS reserves the right to cancel your membership at any time:
 - 14.1** by giving reasonable notice in writing to you, or
 - 14.2** without notice if LEWKS has a serious reason.
15. After your membership is terminated (for whatever reason) you will still be liable to pay all amounts which are due and owing (or may become due and owing) to LEWKS in connection with your membership.